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# California Legislature

## Senate Committee

on

## Labor, Public Employment & Retirement

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### **Moving Beyond Crisis: An Exploration of Ongoing and Future efforts by the Employment Development Department to address the Covid-19 Crisis**

#### *A Hearing of the Senate Committee on Labor, and Public Employment and Retirement*

October 14, 2020 at 9:30 A.M.  
State Capitol, Room 4203

- 1) Welcome and Introductory Remarks
- 2) Background on the EDD Strike Team's Report and Recommendations
  - Yolanda Richardson, Secretary of the California Government Operations Agency
  - Amy Tong, State Chief Information Officer and Director of the Department of Technology
  - Udaya Patnaik, Director, Office of Digital Innovation
- 3) On the Line: The EDD Employee Experience
  - Irene Green, Employment Program Representative, California Employment Development Department
  - Joyce Wheeler-Owens, Employment Program Representative, California Employment Development Department
  - John Torok, Employment Program Representative, California Employment Development Department
- 4) Responses from the Employment Development Department
  - Nancy Farias, Chief Deputy Director of External Affairs, Legislation and Policy, California Employment Development Department.
  - Carol Williams, Chief Deputy Director of Operations, California Employment Development Department
  - Maurice Emsellem Senior Advisor, California Labor and Workforce Development Agency
- 5) Public Comment

